

OPERATOR DETAILS

Company name: Superjuice Kft.
Registered office: 1148 Budapest, Örs Vezér tere 3. 2nd floor 13
Mailing address: 1148 Budapest, Örs Vezér tere 3. 2nd floor 13
Bank account number: CIB Bank – 10700581-68641171-51100005
Tax number: 25030406-2-42
Company registration number: 01-09-195694
Court of registration: Company Court of the Metropolitan Court
Language of the contract: Hungarian
Contact: hello@superjuice.hu
Phone: +36 20 209 9009

The operator of the www.ebkekszo.hu website is Superjuice Kft.

PRODUCTS AVAILABLE FOR PURCHASE

The webshop sells dog biscuit products made from upcycled fruit pulp, as well as occasionally limited or promotional products (e.g. gift packages, merchandising products).

The images displayed with the products are illustrations and may differ from reality.
The information on the website is for informational purposes only and does not constitute an offer.

The displayed products can only be ordered in the www.ebkekszo.hu webshop.
Orders placed through the webshop are considered electronically concluded contracts.
We reserve the right to refuse an order in whole or in part.

ORDER PROCESS

1. You can place the selected product in the cart by clicking the “Add to cart” button.
2. The cart contents can be modified in the “Cart” menu.
3. By clicking the “Checkout” button, you can provide shipping and billing details.
4. After selecting the payment method and accepting the Terms & Conditions, the order can be finalized by clicking the “Place order” button.
5. An automatic confirmation email will be sent upon receipt of the order.
6. The contract is concluded when we accept the order in a separate confirmation email.

Orders can be tracked in the MY ACCOUNT menu.
Purchases are possible with or without registration.

DELIVERY

Delivery is carried out by our following partners:

- Palóc-Termék Kft.
- GLS General Logistics Systems Hungary Csomag-Logisztikai Kft.

Details of delivery are provided in the confirmation email.

PAYMENT AND PAYMENT METHODS

Ordered products can be paid for using the following methods:

1. Cash on delivery (if available)
Cash payment to the courier.
2. Online payment via the Barion system
Barion Payment Zrt.

Barion is an e-money issuer supervised by the Hungarian National Bank.
Online card payments are made through a secure system protected by SSL encryption.

Accepted card types:

- Mastercard
- Maestro
- Visa
- Visa Electron
- American Express

Card details are not transmitted to the Operator.

More information: www.barion.com

RIGHT OF WITHDRAWAL

Pursuant to Government Decree 45/2014 (II.26.), the consumer has a 14-day right of withdrawal.

Exception: the right of withdrawal cannot be exercised in the case of products that deteriorate rapidly or retain their quality for a short time.

The buyer may indicate their intention to withdraw in writing via email at hello@superjuice.hu.

COMPLAINTS

Please inspect the package upon delivery. In case of damage, request a report from the courier. In the event of a quality complaint, please contact us immediately.

LIABILITY

The Operator shall not be liable for:

- indirect damages arising from the use of the website
- content published by users
- damages resulting from improper use of the website

The Operator's liability cannot be excluded in cases of intentional damage, gross negligence, or damage affecting life, physical integrity, or health.

COPYRIGHT

All content on the www.ebkeksz.hu website is the property of Superjuice Kft. Unauthorized copying or use of the content is prohibited.

DATA PROCESSING

The processing of personal data is governed by a separate Privacy Notice. The website uses cookies. Details on the use of cookies are contained in a separate Cookie Notice.

The website may contain links to third-party sites (e.g. Barion). The operators of those sites are responsible for their own data processing.

LEGAL REMEDY

In case of complaint, you may contact the following authority:

Nemzeti Adatvédelmi és Információszabadság Hatóság

Address: 1055 Budapest, Falk Miksa utca 9–11.

Phone: +36 (1) 391-1400

Email: ugyfelszolgalat@naih.hu
Website: www.naih.hu